CULTURE DESIGN CANVAS

designed for:

designed by:

date and version:

Purpose

Why your company exists beyond making money. (Write it large.)

EXAMPLES

To create a better everyday life for the many people. IKEA

To help more people have better lives by becoming great pet owners. PETCHA

To nourish families so they can flourish and thrive. KELLOG'S



Values

Shared beliefs about what is most important when conducting business.

GREAT VALUES ARE

brief, well-defined, unique, actionable, and limited in number (3 to 5).

WHAT THIS VALUE MEANS TO US



QUESTIONS THAT MAKE THIS VALUE ACTIONABLE

Behaviors

Employee decisions guided by a company's purpose and values.

PRO TIP

Write at least one example behavior driven by each value. For example, if the value is "inclusive" a behavior might be "we encourage different perspectives and opinions."



Recognition

Programs that applaud culture-aligned behaviors.

Formal from leaders (annual awards dinners)

Formal from peers (points awarding platforms)



Informal from leaders (manager and associate lunch)

Informal from peers (pats on backs)

Rituals

Activities that build and strengthen relationships.

explicit big group (company party)

explicit small group (company-sponsored activities)



emergent small group (game nights and band rehearsals)

emergent big group (Champagne Fridays)



Cues

Physical and behavioral reminders that help people stay connected to the future.

physical aspirational (conference room names)

physical immediate (posted culture maps)

behavioral immediate (no-meeting Mondays)



behavioral aspirational (wiki culture guide)

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